



WINTER WEATHER POLICY



Facility hours affected by weather ...

- In case of inclement weather, Montgomery Parks' follows the decisions of Montgomery County **Government**. We do NOT follow the Recreation Department or Montgomery County Public Schools.
- The Wheaton Indoor Tennis Center phone greeting at **301-905-3030** will be updated with weather announcements as needed.
- Updates about delayed openings, class cancellations, and early closings will also be posted on our facility website:
WheatonTennis.org, and on MontgomeryParks.org/weather-alerts/

Court reservations/classes when the facility is closed ...

- **Seasonal Contract Times** - Will automatically be extended another week at the end of the season/session and the bookings will be updated in ActiveMontgomery
- **Group Lesson Students** - Will be notified of the makeup day for cancelled lessons both on the Wheaton Tennis website and through signs at the facility
- **Spot Time Reservations** - ActiveMontgomery account will be credited and patrons may use this credit for future bookings. *(Please note that when the facility is operating on a normal business schedule the 24-hour spot time cancellation policy remains in effect and no refunds or credits will be issued.)*